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POLICE & CRIME COMMISSIONER FOR LEICESTERSHIRE

POLICE & CRIME PANEL

Report of	POLICE AND CRIME COMMISSIONER
Date	THURSDAY 16 th SEPTEMBER 2015
Subject	MAKING COMMUNTIES AND NEIGHBOURHOODS SAFER (POLICE AND CRIME PLAN THEME UPDATES)
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Purpose of Report

1. This report provides the Police and Crime Panel with a thematic update on Making Communities and Neighbourhoods Safer, a key theme within the Police and Crime Plan 2013-2017. The report, when read alongside the performance report, provides an update on current work streams and the services commissioned by the Police and Crime Commissioner.

Recommendation

2. The Police and Crime Panel are asked to discuss the contents of this report.

Background

- 3. The Police and Crime Plan was revised and published in October 2013. The Plan outlines four key themes which provide a clear direction for allocating the available budget to maximum effect.
- 4. The Commissioning Framework was refreshed in September 2014 in response to the Plan and is scheduled for further review in 2015. The 2015/17 Commissioning Framework sets out how the PCC intends to align the Commissioning budget with those key themes and strategic priorities. A Commissioning Plan consisting of a number of commissioning intentions has been developed for each theme. The commissioning framework is being further refreshed to continue to meet the strategic priorities.
- 5. It is recognised that much of the work under the other strategic themes; supporting victims and witnesses, reducing offending and re-offending and protecting the vulnerable contribute to the aim of making communities and neighbourhoods safer. It is not proposed to consider the commissioned or proposed services for all of the other themes in this report, some of which, such as Sentinel, Target Hardening, Safeguarding and Mental Health work have been discussed in previous reports. The commissioned services directly listed under this strategic aim will be discussed along with updates from Leicestershire Police

in line with the objectives under this theme.

6. This report should be considered together with the Police and Crime Performance Report (Q1 2015/16), which will cover progress against those Police and Crime Plan indicators under the Making Communities and Neighbourhoods Safer theme; indicators 10 through to 14; to continuously improve the police service to the communities of Leicestershire, Leicester and Rutland, to reduce all crime, domestic burglary, violence against the person (with injury), and vehicle crime and to ensure positive outcomes (and satisfaction with service) for the victims of those crimes.

Making Communities and Neighbourhoods Safer

Commissioned Services for 2015/16

- 7. The work undertaken in making communities safer is underpinned by a number of streams of work funded by the OPCC: These are detailed below:
- 8. Partnership Locality Funding (PLF) (£450k in 15/16) This is spent in line with local areas' Community Safety Plans with a significant proportion spent on activities which contribute to the Making Communities Safer strategic priority. The Community Safety partners align their priorities with the Police and Crime Plan and report on progress through their performance monitoring returns in line with the PLF contracts.
- Youth Commission (£15k in 15/16) This enables the running and development of the Youth Commission who are able to advise, challenge, influence and quality assure the police activity from a young person's perspective.
- 10. The Youth Commission held the 'Big Conversation' in 2014-2015 and nine recommendations were agreed by the PCC and the Chief Constable at the annual conference in March 2015. These recommendations are being delivered with the support of partner agencies. Initiatives that the Youth Commission are involved in include the 'Reformed Character Qualification' delivering training to the Neighbourhood Policing Officers and a video to raise awareness of CSE.
- 11. The Youth Commission recently met to agree their priorities for the 'Big Conversation' 2015-2016. The priority areas are:
 - CSE and Missing from Home
 - Legal Highs
 - Youth Violence
 - The relationship with the Police
 - Domestic Abuse
 - Hate Crime and Radicalisation
- 12. **Domestic Homicide Reviews (£32k for 15/16)** This enables multi agency reviews of domestic homicides to ensure that all relevant lessons are learned and appropriate remedial action taken to better prevent further domestic violence, abuse and homicide.

- Local Resilience Forum (£6.5k in 15/16) This contribution helps enable coordinated emergency planning and ensures a robust and sufficient response in the event of any emergencies
- 14. Crime Stoppers National Hub (£26k in 15/16) This contribution helps enable The National Crime Stoppers service to provide an anonymous and confidential service that encourages people to report information that could help in the solving of crime and the catching of perpetrators.

Continually improve the police service to the communities of Leicester, Leicestershire and Rutland

- 15. The Community based survey for Leicestershire Police indicates substantial increases in confidence that the Police are doing a good job, up to 85.5% from a baseline of 75.3% in 2012/13.
- 16. However, although still at a high level, the Police user satisfaction survey does illustrate a decline in performance against many crime types. This is discussed in further detail in the performance report to the Police and Crime Panel.
- 17. The Safe and Confident Communities Board, led by the ACC and project managed by the Superintendent responsible for the Contact Management Department have developed and are actioning a plan to address performance issues illustrated through the Police user satisfaction survey. The OPCC are represented on this group and are sighted on the work underway to improve satisfaction.

Reduce all crime, domestic burglary, violence with injury and vehicle crime

- 18. Performance in relation to the reduction of recorded crime levels is highlighted in the Police and Crime Panel performance report.
- 19. The PCC and the Performance and Evaluation Coordinator regularly attend the Performance Delivery Group and discuss and scrutinise performance and updates provided which includes consideration of seasonal variations on performance and measures to address them, for example: media messages to the public or targeted operations

To ensure positive outcomes / victim focussed outcomes

- 20. Performance is highlighted in the Police and Crime Panel performance report.
- 21. The PCC and the Performance and Evaluation Coordinator regularly attend the Performance Delivery Group and discuss and scrutinise performance and updates provided which includes the work underway in respect of satisfaction levels as detailed further within the Performance report.
- 22. The OPCC work closely with the force, contributing to the in-house audit action plan and receiving the results of key reports. In relation to addressing victim focussed outcomes, the force's in-house audit team have included victim focus in a number of their scheduled audits, which have returned positive results for victim focus but must be caveated with the understanding that for this particular exercise, no direct consultation with victims has been undertaken.

23. The next steps are to present a range of options for progressing work on Victim focussed outcomes and these be progressed together with the Victim First arrangements which will be in place from 1st October 2015.

Neighbourhood Policing

- 24. Her Majesty's Inspectorate of Constabulary (HMIC) issue Value for Money indicators annually which are issued in the autumn and are one of the sources of information used by the PCC in his discussions with the Chief Constable regarding resourcing and budgeting levels for future years.
- 25. The Chief Constable is the National Lead on Policing for the National Police Chief's Council and updates the PCC as appropriate on this key area, including the work currently being undertaken by the College of Policing to establish the most effective evidence based approaches to neighbourhood policing.
- 26. Recognising the importance placed on local Policing, in 2014, the indicators showed that in Leicestershire, the funding committed to Neighbourhood Policing was higher when compared to other forces nationally and within the force's Most Similar Group (MSG) of forces. The force spends considerably less than the average nationally on 'non-staff' and 'business support functions' in order to maximise service delivery. Clearly, valuable personnel resources are targeted at keeping people safe in preventing and investigating crime and anti-social behaviour.
- 27. In 2014/15, the force had a greater number of officers per thousand population and yet these are provided at a significantly lower cost per officer when compared to national and Most Similar Group forces.
- 28. The Value for Money indicators will be issued in the Autumn/Winter of 2015 which will reflect the force's Edison changes and the structural changes of other forces. This information will be used in the 2015/16 budget and precept discussions with the Chief Constable and his team later in the year.
- 29. There have been large and significant reductions in Anti-Social Behaviour since 2008 which has occurred through a large amount of cross partnership working.
- 30. To ensure that processes remain as effective as possible in the future, the strategic partnership has commissioned an objective review of case management for victims of Anti-Social Behaviour. This review will be carried out in collaboration with Northamptonshire University utilising the services of the East Midland Policing Academic Collaboration (EMPAC). As part of this academic work, a comprehensive literature review will also be carried out.

Contact Management

31. To support the PCC in his role in holding the Chief Constable to account, the Contact Management Department (CMD) provides updates around performance and operational arrangements to the PCC which will be discussed at a forthcoming Strategic Assurance Board (SAB).

Road Safety Update

Road Traffic Accidents and Casualties / Road Safety

- 32. The East Midlands Operational Support Service (EMOpSS) has now been established and this will provide information to the PCC around road safety, including accident and casualty information and road safety operations or preventative work with road users, including the work of the Safer Roads partnership together with local partners.
- 33. This area was successful in receiving over £2.4m towards mobile working arrangements from the Home Office Innovation Fund in 2015/16 and 2016/17 for the region.

Stop and Search Update

34. There is a separate paper being presented to the Police and Crime Panel which will cover this area.

Op Edison / Blueprint 2020 Update

35. There is a separate paper being presented to the Police and Crime Panel which will cover this area.

Information technology Update

- 36. Across the East Midlands, a new Crime, Custody, Intelligence and Case Management System (known as Niche) is being implemented. This has been delivered in Lincolnshire and Leicestershire and will be rolled out to Northamptonshire, Nottinghamshire and Derbyshire over the coming year. This system is also being used across a number of forces nationally.
- 37. The implementation of this new system was successful in attracting 50% funding (over £5m) from the Home Office Innovation Fund which was match funded by the East Midlands forces, all of whom had been due to replace these systems from within their Capital Programme.
- 38. The implementation of the system will bring shared benefits and improve crossboundary working across the East Midlands forces and it is pleasing to note that there have been some cross boundary successes already as a result of the implementation of Niche.
- 39. Furthermore, the Home Office Innovation Fund in 2015/16 has contributed an additional £1.3m in 2016/17 for development of the system.
- 40. Building on the local successful Innovation Funding for Body Worn Video in 2013/14, the East Midlands PCCs regionally submitted a bid for Body Worn Video. Funding of just under £1.9m was made available to East Midlands forces in 2014/15 and 2015/16 to support the roll out of this investment.

Implications

Financial :	The total commissioning budget for 2015/16 is £4.2m. Details are provided in the Commissioning Framework.
Legal :	Contracts/ funding agreements are in place for each allocation.
Equality Impact Assessment :	An Equality Impact Assessment and action plan were completed for the Commissioning Framework. The completion of an Equality Impact Assessment is a requirement of each funding agreement/ contract.
Risks and Impact :	The completion of a risk assessment is a requirement for each funding agreement/ contract.
Link to Police and Crime Plan :	The Commissioning Framework sets out how the PCC intends to align the commissioning budget with the key themes and strategic priorities in the Police and Crime Plan.

List of Appendices

None

Background Papers

Police and Crime Panel Performance Report Q1 2015/16

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